

Frequently Asked Questions

- **Do you have a main office? Where is it and what are the hours?**

- We have a Main Office at our Phinney Pit, located at 939 Parker Farm Road, Buxton ME 04093.
- Our hours are Monday through Friday from 6:30 AM-5 PM.

- **Which pit can I pick materials up from?**

- Please see the list of our gravel pits, along with hours [here](#). If you're picking up from any pit besides our Phinney Pit in Buxton or Libby Pit in Alfred, please call ahead to confirm we have a loader operator on site.

- **Can you load my truck at your pit?**

- Of course! You can show up during our regular business hours and we'll load your truck or trailer. No appointment or call-ahead needed. Please note that we have a \$40 minimum plus tax to load, per trip.

- **How much material will fit in my pickup truck?**

- This answer will depend on the size of your truck and the materials you're picking up. The average pickup truck bed is about 6 feet long and can carry a half-ton of material. Here are some good rules-of-thumb;
 - Heavy materials such as gravel, stone, sand or topsoil: approx. ½ cubic yard
 - Lighter materials such as mulch or erosion control: approx. 1 cubic yards

- **What materials do you carry at each pit?**

- We carry a variety of materials at each of our pits. Please refer to our [price sheet](#) for product availability. Please note that occasionally items can go out of stock rather quickly, so please call ahead for availability.

- **Do you do residential deliveries? How long does it take to deliver?**

- Yes, we deliver to towns within York and Cumberland Counties.
- Our delivery turnaround time is typically 2-3 business days. Sometimes we can squeeze you in last minute, but it's always best to plan ahead. In the spring when we start delivering topsoil, this turnaround time may be slightly longer.

- **Do I have to be home for my delivery?**

- We prefer someone is home for delivery to receive it and show us where you'd like it dumped. If you're unable to be home at the time of delivery, we ask that you're available by phone in case the driver has any questions.

- **How/when do I pay for my order?**

- You can pay for your order over the phone with a debit or credit card, or with cash or check on delivery.

- **What kind of truck will my delivery come in?**
 - We make deliveries in 10-wheel and tri-axle dump trucks. When delivering your material, it's important to choose an area that's stable enough for a large truck to drive on/over, as well as one that's easily accessible.
- **Can you tailgate my load of gravel, stone, etc.?**
 - Often, we can tailgate a load of material. When the driver arrives at your property, they will assess the area for overhead obstructions and wires. Please note that even if the driver is able to tailgate the load, we cannot guarantee consistency or depth.
- **How many CY can your trucks carry in 1 load?**
 - We can carry up to 16 CY of gravel or stone products in a truckload and up to 18 CY of topsoil or sand products.
- **Do you deliver material year-round?**
 - Yes, we deliver materials year-round however not everything on our price list may be available throughout some of the colder months.
- **What is a CY/what does it mean?**
 - We sell our aggregates in Cubic Yard (CY) increments. If you're ordering on our website or giving us a call for pricing, we price by the Cubic Yard. If you need assistance converting CY to Tons, please visit our [blog post](#) or just give us a call and we'd be happy to assist you.
- **How do I calculate CY I need?**
 - For your convenience, we have a volume calculator right on our website. Click [here](#) to access it - just enter your dimensions to calculate the CY needed for your project. Please note that we deliver in 1-CY increments.
- **What is the difference between gravel and crushed stone?**
 - We have a full blog post about this topic, but to summarize; gravel is a mixture of crushed rock, and sand. Crushed stone has NO sand mixed in and is grey blue in color. We encourage you to take time to read our [blog post](#) if you aren't sure which to choose or view [photos](#) on our website.
- **What is the difference between screened loam and topsoil?**
 - If you're a residential customer, you'll most likely want to choose the Garden Blend Topsoil over straight Screened Loam. Our Garden Blend Topsoil is a mixture of about 80% screened loam and 20% compost, so it has the nutrients needed to grow successful flower beds, vegetable gardens and lawns. You can learn more about the compost we use [here](#).
 - Screened loam tends to be more popular among commercial contractors and landscapers – we don't add compost to the screened loam, so you'll have to add nutrients to it on your own to grow anything successfully.

- **Do you have pea stone?**
 - We get many inquiries about pea stone. We offer a 3/8" crushed stone, which could be an acceptable alternative, for delivery only. You'll find that 3/8" crushed stone is similar in size to pea stone however, characteristically jagged/angled in shape.
- **Do you sand and/or salt driveways in the winter?**
 - Yes, we can deliver and spread salt or salt/sand mix in the winter on an on-call basis, depending on trucking availability.
- **When do you start delivering topsoil in the spring? Do you have a wait list?**
 - Our Topsoil and Screened loam are generally available by Memorial Day weekend, towards the end of May. Before then, the loam is quite wet and still thawing from the winter. Additionally, many towns post their roads in the spring, which prohibits us from making deliveries to certain areas until the postings are lifted. We'd be happy to take your info and reach out once the topsoil is ready for delivery.
- **What does it mean when a road is "posted"?**
 - Most towns post their roads during the spring freeze thaw cycle to protect the roadways while the frost is coming out. Typically, they will post signs at the intersection of roadways stating weight restrictions. This usually happens towards the end of February and can last into May depending on weather conditions. Each town handles this differently. Some roads may not be posted but the roads leading to it are, prohibiting travel.
 - If you are unsure if your road is posted, you can visit your town's website or call your town's road commissioner.
 - We do not make any exceptions when it comes to posted roads – if your road is posted, we will not deliver.
- **Can I still get a delivery when my road is posted in the spring, or do I have to wait?**
 - Some towns will allow us to haul on posted roads if temperatures are below freezing. Some towns will require you to purchase a permit to haul over posted roads. There are a few towns that make no exceptions for traveling posted roads.
 - If you can prove extenuating circumstances to the town for your delivery needs, they may make an exception.
- **Besides aggregates, what other services does GSG offer?**
 - We not only offer aggregate delivery and pickup, but a variety of other services including road construction, excavation, earthwork, utility and demolition services and much more. Just click [here](#) to view all our construction services or give us a call to discuss your next project.